

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 06th day of February' 2025

C.G.No.154/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. T. Venkata Krishnaiah,
Kaluvoya, Nellore Dist.

Complainant

AND

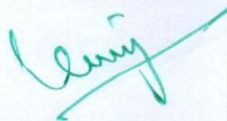
1. Dy.Executive Engineer/O/Rapur
2. Executive Engineer/O/Nellore Rural

Respondents

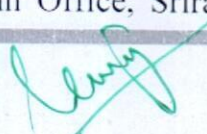
This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that he needs two additional electric poles for his service connection to reduce the distance of the service line from the poles to his house.



- 02.** The said complaint was registered as C.G.No.154/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that for erecting two additional poles the complainant has to register an application and to pay the estimated charges and accordingly they issued notice to the complainant for registration of the application but there was no response from the complainant and they are ready to erect the poles on application and payment of estimated charges by the complainant.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that for erecting two additional poles the complainant has to register an application and to pay the estimated charges and accordingly they issued notice to the complainant for registration of the application but there was no response from the complainant and they are ready to erect the poles on application and payment of estimated charges by the complainant. The complainant remained absent to the enquiry. Considering the circumstances, the complainant is directed to register an application and to pay the estimated charges as per rules in vogue on which the respondents are directed to erect the poles following SOP norms. With the above direction, the complaint is closed. There is no order as to costs.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu



Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of February'2025.

Veera
06/02/2025
CHAIRPERSON

K. Ramesh Babu
Member (Finance)
06/02/2025

Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Veera
06/02/2025

